

TERMS AND CONDITIONS

Professional Services

These include all arrangements in connection with the funeral; assistance, advice and support in matters relating to the funeral, attendance and services of staff, attending to all essential documentation.

Care of the deceased

Means bringing the deceased into our care in appropriate facilities, preparation and presentation.

Payment of account

Village Undertakers operates a pricing policy in compliance with the Code of Practice of the National Society of Allied and Independent Funeral Directors. Our price list provides clients with a full and detailed explanation of our charges as required by the Code.

In addition to our charges, disbursements must be paid to Doctors, Ministers of Religion, Cemetery or Cremation fees and such like. When the funeral plans are completed you will be given a written estimate of all the charges incurred by the service you have requested. Where the total estimated account is deemed excessive you may be asked to make an interim payment.

Payment in full is required before the funeral when the Penyghent direct cremation option is chosen.

A 50% deposit may be requested for the Whernside simple funeral option.

No deposit is required for the Ingleborough traditional funeral.

We ask for this estimate to be signed as consent that you accept the charges and will be liable for payment of the account when submitted. This is usually 7-10 days after the funeral. If wished, the account may be forwarded to your solicitor. We reserve the right to add interest on all outstanding accounts at 8% per month on accounts that remain unpaid after 30 days and any legal and court costs incurred due to non-payment.

If, because of your circumstances, you have to make a claim for assistance from the Department of Work and Pensions, please note that stringent rules apply as to the amount of help available. Please talk to us, in confidence, for guidance.

If you wish to cancel the contract you must tell the person named below, in writing, within 14 days. You may copy this form if you wish but you do not have to. Reasonable charges may be applied for work already completed.

(Complete and return a copy of this form ONLY IF YOU WISH TO CANCEL THE CONTRACT.)

To: Robert Waddington
Village Undertakers
1 Florence Avenue
Wilsden, Bradford
West Yorkshire. BD15 0HE

info@villageundertakers.co.uk

I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) wish to cancel my/our (delete as appropriate) contract reference (trader to insert reference number, code or other details to enable the contract or offer to be identified)

Signed Name (Block capitals)..... Date

Address.....

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